



16th Nationals 4th to 11th July 2009 - Benalla Victoria Event Survey Results

There were 16 respondents to the survey. The vast majority were pilots with a couple of responses from crew and target teams. The organisers are very pleased with the feedback provided.

The items that ranked the lowest was fuel (auto-gas) and pre-event communication. These were (in the main) a symptom of this organising committee taking on the running of the 2009 Nationals with less than 3 months to make the preparations. These items can be improved given more time.

The organisers would like to thank everyone who participated in the event that made it such a success, including officials, target team volunteers, event volunteers, pilots & crew. We all look forward to seeing you again at the 2011 event.

Safe Landings, The 16th Nationals BAV Working Party

Organisational part of the 2009 Nationals Event		Ave	
1	How satisfied were you with the communication process (entry forms, information, web-site, newsletters etc) before the Event?	83.00	
2	Were you satisfied with the Event Check-In procedure?	94.33	
3	How satisfied were you with the handling of your individual wishes?	92.69	
4	How satisfied were you with the competition headquarters facilities?	94.64	
5	How satisfied were you satisfied with the refueling facilities?	67.00	
6	How satisfied were you with the communication process during the event (timings for "social" events, further schedule)?	92.67	
Competition Part of the Nationals 2009 Event			
1	Generally, how satisfied were you with the competition pleasure of this Event?	92.00	
2	Were you satisfied with the Task-setting?	96.49	
3	Were you satisfied with the competition area in general (PZs, free flying area / max. altitude, land owner relation, crop, stock etc.)?	97.00	
4	Are you satisfied with the competition map (accuracy, features)?	87.80	
5	How would you rate the General Briefing (orderly, use of language, PA system)?	91.00	
6	How would you rate the task briefings (orderly, use of language, PA system, task sheets)	89.93	
7	How would you rate the weather briefings (sufficient information, to the point, use of language, WX sheets, pi-bal readings)	93.33	
8	How would you rate the scoring (provisional results, speedy publication of scores, accuracy)	92.33	
Tasks & Scoring with GPS Loggers at the Nationals 2009		Yes	No
1	In General: do you prefer competition with Loggers?	13	2
2	Do you think results are more objective with Loggers than with Observers?	12	2
3	Some of the standard Tasks are not feasible / manageable with Loggers. Do you think the loss of old tasks is compensated by the new tasks that are now possible with Logger scoring (In slightly other words: is there enough task variety with Logger scoring)	12	3
4	Are you satisfied with 3-dimensional scoring?	14	1
5	Does flying with Loggers make ballooning competition safer?	8	6
6	Do you think the shortcoming of the Logger System today can be overcome by changes in rules or equipment in the future?	11	1
Future of Nationals Competition in Australia		Yes	No
1	Would you be happy with Benalla as the venue for future Nationals or would you rather fly in a different area, different state (etc)	14	0
2	Do you think a part of the ABF membership fee should/could be allocated to the funding of future Nationals events? If yes, how much? \$	12	2
3	If this event was combined with a competition in another country (for instance, New Zealand), would you be prepared to travel to that country to compete?	8	4
4	Further to Question 4, would you be prepared to pay a significant part of the travel costs for yourself, your support team and a balloon?	6	7

16th Nationals Event Survey Comments

Section	Organisational part of the 2009 Nationals Event	Survey	Score	Comments	
Organisational part of the 2009 Nationals Event	How satisfied were you with the communication process (entry forms, information, web-site, newsletters etc) before the Event?	A	90	I know it was difficult doing everything at short notice	
		B	50	Not enough information early enough	
		C	80	Great getting maps early.	
		D	100	Perfect	
		E	90	Considering I have no electronic communication I really appreciated your comm's via snail mail & texting - Thanks	
		F	90	Extremely well considering the short time frame involved, we were more disappointed with the lack of comms from the cancelled gig.	
		G	80	All good considering time frame - more information and newsletters	
		H	80	blank	
		I	90	blank	
		J	90	Under the short time constraints - communication was fine but with more time it would be wiser to communicate earlier to allow people time off work & planning etc	
		K	80	blank	
		L	100	blank	
		M	50	Better lead time. Common objective.	
		N	75	Early communications was scant.	
		O	100	Excellent job even given short time period	
		Were you satisfied with the Event Check-In procedure?	A	100	Blank
			B	70	Passports? Really?
			C	100	Blank
	D		100	Yes, very thorough.	
	E		100	First time! Felt Ian was gentle with me.	
	F		100		
	G		100	Smooth check-in everything was already in.	
	H		80	blank	
	I		100	blank	
	J		100	blank	
	K		80	blank	
	L		100	blank	
	M		75	Blank	
	N		100	blank	
	O	100	Pleasant and easy and welcoming		
	How satisfied were you with the handling of your individual wishes?	A	95	Blank	
		B	80	Blank	
		C	100	Pete answered all questions promptly	
		D	100	Fine. I appreciated the cooperation regarding fuel arrangements	
		E	100	Blank	
		F	100		
		G	100	Blank	
		H	n/a	blank	
		I	100	blank	
		J	100	blank	
		K	80	blank	
		L	n/a	blank	
M		blank	blank		
N		100	Matt very approachable & organisers also very considerate		
O		100	Excellent		
How satisfied were you with the competition headquarters facilities?		A	90	Little Small	
	B	94.63	Blank		
	C	90	All good		
	D	100	Very good logistics. Might be a problem through if we had more competitors?		
	E	100	Blank		
	F	90	Tea or coffee making facilities would be nice.		
	G	90	Great facilities for what we needed it for		
	H	80	blank		

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Section	Organisational part of the 2009 Nationals Event	Survey	Score	Comments	
		I	100	blank	
		J	100	blank	
		K	90	blank	
		L	100	blank	
		M	95	blank	
		N	100	blank	
		O	100	Ideal	
	How satisfied were you satisfied with the refueling facilities?	A	80	No facilities for bleeders - but AFL's filled quickly	
		B	80	Auto-mix = :(
		C	50	Gas was pretty poor quality --> Low pressure	
		D	?	No I think it would be much better to have our own propane supply and not to require automatic cut off valves.	
		E	90	You were really trying to help me out here - Thanks.	
		F	95	Fuel was 5c/ltr cheaper in Yarrowonga!!! "Bulk Discount Rate"	
		G	90	No refueling problems - quick and easy	
		H	70	Facility good. Need better quality fuel. Prefer pure propane for competitions.	
		I	90	blank	
		J	100	blank	
		K	50	blank	
		L	50	blank	
		M	10	Propane required - safety issues need to be addressed	
		N	50	Difficult scenario. Understand the issues involved.	
		O	50	Would have preferred propane. But refueling was easy and understand "situation"	
	How satisfied were you with the communication process during the event (timings for "social" events, further schedule)?	A	95	Blank	
		B	70	Last minute notification of midweek BBQ	
		C	100	Blank	
		D	100	Fine.	
		E	90	Blank.	
		F	80	Some officials phones were switched off or went straight to message bank. Maybe try to ensure at least one crew member or each crew has access to a Next G phone. Common launch frequent. More emphasis should be placed on the use of the CTAF frequency if launching from the Airfield.	
		G	90	Blank	
		H	90	blank	
		I	100	blank	
		J	100	blank	
		K	80	blank	
		L	100	blank	
		M	95	blank	
		N	100	blank	
		O	100	blank	
	Competition Part of the Nationals 2009 Event	Generally, how satisfied were you with the competition pleasure of this Event?	A	100	Blank
			B	Blank	"competition pleasure" = WTF?
			C	100	Blank
			D	100	Extremely enjoyable. Less fatigue but with lots of challenging flying.
			E	100	Blank
F			100	Blank	
G			80	Good competition while I was scoring well	
H			85	blank	
I			80	blank	
J			100	blank	
K			90	blank	
L			100	blank	
M			95	Excellent to have a clear & unambiguous set of rules & communications	
N			100	Very enjoyable	
O			100	blank	
Were you satisfied with the Task-setting?			A	90	Blank

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Section	Organisational part of the 2009 Nationals Event	Survey	Score	Comments
		B	77.3	Too many JDG's. Very achievable though
		C	90	Blank
		D	100	Never been better.
		E	100	Been at Nationals since 1994 - This guy is great. Bring him back.
		F	100	Blank
		G	100	Task setting was good and well explained when required
		H	100	Variety was great
		I	100	blank
		J	100	Some workshops on task strategy would be good.
		K	90	blank
		L	100	blank
		M	100	First class - nice to be challenged to find the task are set for the best pilots.
		N	100	Blank
		O	100	blank
	Were you satisfied with the competition area in general (PZs, free flying area / max. altitude, land owner relation, crop, stock etc.)?	A	100	Well Done!
		B	110	Very good
		C	100	Blank
		D	100	As good as I have seen.
		E	100	Blank
		F	100	More crops this time than anticipated.
		G	100	Great farming relations through John Davies. Very welcoming community
		H	90	blank
		I	100	blank
		J	100	blank
		K	90	blank
		L	100	blank
		M	85	Excellent - great location.
		N	100	Landowner situation very good.
		O	90	blank
	Are you satisfied with the competition map (accuracy, features)?	A	100	Blank
		B	100	Very good
		C	100	Blank
		D	100	Map very good.
		E	50	We made our own out of 4 Vic Road Maps! Couldn't read any roads - lake of road info - more colour. Good way points!
		F	90	Small writing (not your fault)
		G	80	Road names need to be made larger otherwise OK
		H	70	Clearer road names. Larger intersection numbers.
		I	97	Some things area really small & hard to read
		J	100	blank
		K	80	blank
		L	100	blank
		M	85	Excellent - maybe a compass wheel imprint & better understanding of deviation.
		N	75	blank
	O	90	small print on road names difficult	
	How would you rate the General Briefing (orderly, use of language, PA system)?	A	90	Blank
		B	100	Less heater in the foyer. Very quick and entertaining.
		C	100	Blank
		D	100	Effective and efficient.
		E	90	Good comment by Mathijs - all Questions through Pilot only.
		F	90	Blank
		G	100	Good General Briefing - Great Location
		H	50	PA system would be good. Not so clear at back of room.
		I	90	A table to put things on & write things on would have been great
		J	100	blank

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Section	Organisational part of the 2009 Nationals Event	Survey	Score	Comments
	How would you rate the task briefings (orderly, use of language, PA system, task sheets)	K	80	blank
		L	100	blank
		M	75	blank
		N	100	blank
		O	100	blank
		A	95	Blank
		B	80	Not quite enough room
		C	80	Too much explanation of how to fly tasks.
		D	100	Effective and efficient.
		E	100	Liked his response to questions.
		F	100	The event director has been generous in explaining the requirements of the tasks.
		G	80	Task briefing ran well - room a little small
		H	50	as above
		I	100	blank
		J	90	blank
	K	90	blank	
	L	99	blank	
	M	85	blank	
	N	100	blank	
	O	100	blank	
	How would you rate the weather briefings (sufficient information, to the point, use of language, WX sheets, pi bal readings)	A	90	Would have preferred headings rather than bearing winds
		B	100	World class
		C	100	
		D	100	Excellent
		E	70	Would have liked to see Don stand up & explain pie chart better
		F	100	Excellent
		G	100	Good weather briefings
		H	90	Cartoon Very Good
		I	100	blank
		J	100	Quite amusing.
		K	90	blank
		L	100	blank
		M	85	blank
		N	75	blank
		O	100	blank
	How would you rate the scoring (provisional results, speedy publication of scores, accuracy)	A	85	Some times was slow - usually on time however
		B	60	Should have been quicker for a logger event. We should have been given more points too.
		C	100	
		D	100	Again, as good as I have seen.
		E	100	Well Done!
F		100	Excellent	
G		80	Blank	
H		80	blank	
I		100	I love having the results available on the web	
J		100	Workshop on scoring system would be great.	
K		95	blank	
L		100	blank	
M		85	blank	
N		100	blank	
O		100	very fast and excellent	
Tasks & Scoring with GPS Loggers at the Nationals 2009	In General: do you prefer competition with Loggers?	A	Yes	A lot quicker process
		B	No	
		C	Yes	Before this event I preferred observers
		D	Yes	Particularly from the point of view of safety. PZ infringement, height limits use (etc)

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Section	Organisational part of the 2009 Nationals Event	Survey	Score	Comments
		E	No	Just old fashioned
		F	Yes	blank
		G	Yes	Don't need observers. Don't need to find markers.
		H	Yes	blank
		I	Yes/No	A hybrid event (some observers) would given greater variety of task - I miss FONs
		J	Yes	No need to trawl through paddocks. Looking for markers.
		K	Yes	blank
		L	Yes	blank
		M	Yes	blank
		N	Yes	I think observers definitely add to the feel of an event, but loggers definitely allow better use of time.
		O	Yes	blank
	Do you think results are more objective with Loggers than with Observers?	A	Blank	Have not experienced observers so I can not say
		B	No	
		C	Yes	Blank
		D	Yes	Blank
		E	Yes	Blank
		F	Yes	blank
		G	Yes	Reliable, accurate and quick when you turn them on.
		H	Yes	blank
		I	No	No. Observers are very objective & professional.
		J	Yes	Working on the assumption that the loggers track correctly - which appears as though they are.
		K	Yes	blank
		L	Yes	blank
		M	Yes	blank
		N	Yes	blank
		O	Yes	Tracks accurate and valuable for learning
	Some of the standard Tasks are not feasible / manageable with Loggers. Do you think the loss of old tasks is compensated by the new tasks that are now possible with Logger scoring (In slightly other words: is there enough task variety with Logger scoring)	A	Yes	I believe so
		B	No	Not enough pilot input. 3D shape tasks can be made still with observers & loggers
		C	Yes	Blank
		D	Yes	Possibly with more people and resources, it would be good to have more goals per task to replicate the "FLY ON" task.
		E	Yes	Blank
		F	Yes	blank
		G	Yes	Enough variety with track and altitude able to be measured.
		H	Yes	Very much. New tasks very interesting, exciting and challenging.
		I	No	See above.
		J	Yes	blank
		K	No	blank
		L	Yes	and more will come
		M	Yes	blank
		N	Yes	blank
		O	Yes	Inventive new tasks interesting and possible
	Are you satisfied with 3-dimensional scoring?	A	Yes	Blank
		B	Yes	It was accurate. What more is to say?
		C	Yes	Blank
		D	Yes	Blank
		E	Yes	Blank
		F	Yes	blank
		G	Yes	Just got to learn to do the 3 dimensional properly
		H	Yes	blank
		I	No	I think we should get scored horizontally only, not vertically.
		J	Yes	blank
		K	Yes	A single entry point in the sky at a set altitude increase the risk of vertical collision.
		L	Yes	blank
		M	Yes	blank

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Section	Organisational part of the 2009 Nationals Event	Survey	Score	Comments	
		N	Yes	blank	
		O	Yes	blank	
	Does flying with Loggers make ballooning competition safer?	A	No	I don't believe so, it just means you can get away with little things that observers would pick up	
		B	No	How? How? How? It doesn't prevent anything that a non-logger event suffers from.	
		C	Yes	You are conscious of logger watching you	
		D	Yes	Yes	
		E	No	Blank	
		F	Yes	blank	
		G	No	By the time you get the information it would be too late. Help locate bad flying practices.	
		H	Yes	Safe for retrieve crew/observers - don't need to rush to see marker drops.	
		I	No	blank	
		J	No	I don't think it makes any difference - it is up to the pilot to be safe!	
		K	Yes	blank	
		L	Yes	blank	
		M	No	Decent for readings by loggers. Could have safety ramifications.	
		N	Yes	But only in a reactive way - after the fact i.e. barring someone whose flying dangerously.	
		O	Yes	blank	
	Do you think the shortcoming of the Logger System today can be overcome by changes in rules or equipment in the future?	A	Yes	Blank	
		B	No	No need to. Bring back the observers.	
		C	Yes	Blank	
		D	Blank	2 competition loggers per pilot is good but it would be useful to have some readily available loggers suggested for use by pilots which in the event of (say) failing to turn on the official loggers would be easily substituted to verify track.	
		E	Yes	Don't ever lose the human component of dropping a marker to a target or flying to a target. There is still something beautiful about all that. Don't lose the magic of wicker baskets etc - get it? Try a NO GPS flight for a radical change!! Don't turn this into an electronic sport - Please!	
		F	Yes	blank	
		G	No	blank	
		H	Yes	blank	
		I	Yes	blank	
		J	blank	There does not appear to be any shortcomings in the loggers.	
		K	Yes	blank	
		L	Yes	as technology improves	
		M	Yes	blank	
		N	Yes	Technology is an amazing thing.	
		O	Yes	blank	
Future of Nationals Competition in Australia	Would you be happy with Benalla as the venue for future Nationals or would you rather fly in a different area, different state (etc)	A	Yes/No	Don't get me wrong, Benalla has been a good place to fly. And has the infrastructure and ties with council but other areas to mix it up would be fun	
		B	Yes	Benalla is great.	
		C	Yes	It is nice being able to fly 5 tasks without worrying where you will end up.	
		D	Yes	Benalla or Mildura would be fine.	
		E	Yes	Good on you VICTORIA - Keep up the good work!!	
		F	Yes	blank	
		G	Yes	Great flying area and good locals. Not used to SWIR lines.	
		H	Yes	Would like to try other areas too.	
		I	Yes	But not for always and ever	
		J	Yes	blank	
		K	Yes	blank	
		L	Yes	Benalla is as good as Mildura	
		M	Yes	blank	
		N	Yes	Happy in Benalla but if possible other locations would also be good.	
		O	Yes	Benalla has good facilities. Other places OK if same team organising!!	
		Do you think a part of the ABF membership fee should/could be allocated to the funding of future Nationals events? If yes, how much? \$ _____	A	Yes	Doesn't need to be a lot but over 2 years it could mean a few grand
			B	Yes	Use excess funds of ABF, instead of hiking up fees which are already too high.
			C	Yes	All of it.
			D	No	I think it is unfair for uninterested pilots to subsidise competition flying
			E	Yes	Definitely yes - Best learning environment. All pilots approachable for instruction!! Equipment check outs is a good thing.

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Section	Organisational part of the 2009 Nationals Event	Survey	Score	Comments
		F	Yes	To be fair to all members of the ABF this should be capped at a max of 5%.
		G	No	Because not all pilots would be interested in Nationals.
		H	Yes	At least 10%
		I	Yes	I think it's a great vehicle for improving pilot skills & furthering the sport.
		J	Yes	\$25
		K	Yes	blank
		L	blank	Whatever is required
		M	No	User Pays
		N	Yes	\$10
		O	Yes	20% - 30% ABF is a sport organisation.
	If this event was combined with a competition in another country (for instance, New Zealand), would you be prepared to travel to that country to compete?	A	Yes	As long as I have the money
		B	Blank	Yes if there would be sponsorship. No if it was out of our pockets.
		C	Yes	As long as freight was reasonable.
		D	Maybe	Blank
		E	No	Travel Costs? Crew Costs?
		F	Yes	But only if travel was subsidised and this competition did not become elitist.
		G	Yes	Already travelled far enough for this event and would go to another country.
		H	Yes	Provided there a combined shipment so expenses not too high
		I	Maybe	It would cut out some people and reduce the field. It would get very expensive!
		J	No	It would not be within the reality of some pilots to travel - keeping it in Australia makes it accessible to all Aussie Pilots.
		K	No	blank
		L	Yes	blank
		M	No	Australian ballooning needs to be encouraged - more pilots should be attendance.
		N	Yes	blank
		O	Yes	Group discounts would be good!
		Further to the question above, would you be prepared to pay a significant part of the travel costs for yourself, your support team and a balloon?	A	No
	B		No	Why would we when we have the facilities here.
	C		Yes	Blank
	D		Yes	Blank
	E		Blank	If my income allowed it - definitely, yes. But at the present not a reality - no.
	F		No	This now becomes elitist.
	G		Yes	discounted freight costs for balloon. Lost of balloon because stuck in freight e.g. 2 - 3 months.
	H		Yes	Provided costs are not excessive.
	I		No	not really
	J		blank	blank
	K		No	blank
	L		n/a	blank
	M		No	blank
	N		Yes	Of course, depending on costs.
	O		Yes	See group comments.
Target Team & Crew Questions	[Crew & Target Team Question] What did we do well?		A	n/a
		B	n/a	Toilets!! Sandwiches.
		C	n/a	Well placed
		D	n/a	Blank
		E	n/a	Everything.
		F	n/a	blank
		G	n/a	The whole event was very well organised and well run given the time in which it was organised. Everything was professional whilst still being quite relaxed which made it enjoyable. All information was clear and easy to follow. Lots of great work done with local famers which made it easier for crews.
		H	n/a	Task Sheets, flight report VG
		I	n/a	Great tasks, well done.
		J	n/a	Allowing all the crew to attend briefings
		K	n/a	blank
		L	n/a	All of the above
		M	n/a	blank

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Section	Organisational part of the 2009 Nationals Event	Survey	Score	Comments
		N	n/a	blank
		O	n/a	Everything!! Everyone wonderful & worked extremely hard for the event. Very much appreciated.
	[Crew & Target Team Question] What could we do better next time?	A	n/a	[crossed out "better next time"] Encourage more young people to participate, so that there will always be a depth of experience available in the years to come.
		B	n/a	Later starts for the TT members.
		C	n/a	I think lesson was learnt about swirl line. That was only problem. Maybe make MSA a bit easier to see (i.e. more cones)
		D	n/a	Blank
		E	n/a	It was all so good!
		F	n/a	blank
		G	n/a	Map was great, however it was hard to read some road names. Maybe use 2 maps instead of 1? Had comments from public that they had trouble finding info on where to see balloons etc so maybe more promotion or more media?
		H	n/a	Maintain at least same standard
		I	n/a	Thanks for all your efforts to make it happen, well done.
		J	n/a	blank
		K	n/a	blank
		L	n/a	Refueling
		M	n/a	Better understanding of topography when setting targets. The team should be mindful of turbulence also power lines down wind especially with loggers.
		N	n/a	blank
		O	n/a	Nothing. See above - everything extremely pleasant & well organised & relaxing atmosphere. Target teams - amazing work! Officials were always available if needed & not "officious". Very pleasant.
Any other comments?		Any other comments?	A	n/a
	B		n/a	Great event but it would have been better with observers. Very well organised in the short amount of time.
	C		n/a	Crew liked the loggers. Love the more laid back approach to the running of the event. Tired of everything being taken too serious/official. Glad someone decided to run event. I thought the Safety Officer did great job ... did not preach the obvious.
	D		n/a	Night Glow - bigger area would have been better Morning Pastries - what about post morning flight snacks in the vicinity of refueling???? Target Teams - maybe more? Commercial balloon - the more the merrier
	E		n/a	Night Glow - change of locality Morning Pastries - what!! - did you say pastries!!! Event Breakfast - really good one guys! Coffee Van - greatly appreciated Target teams - well done Landowner Draw - great thing! Glider Club Bar - good Produce sponsorship - not necessary - but appreciated. Farmer Relations - very good. John Davies a champion :) Officials - all good Commercial Balloon - great idea Congratulations on an excellent event all round. Mathijs is a real gem. Best Director ever! Congrats to target teams. Happy to fly again - Sue was great. Thank you to all volunteers. My team loved the event. So did I! A special thank you to the farmer at the General Briefing for all his hard/great work, very moving listening to him speak with humanity & grace.
	F		n/a	Night Glow - better location should be considered Pilot pack information - reasonable Task briefings - excellent Event Breakfast - excellent Coffee Van - good idea but problematic Mobile toilets - good idea A handicapped system should be considered for crews who do not use notebooks and laptops. The rest day which occurred on Thus PM time slot was a good decision. This allowed all competitors, crews and target teams and officials to rest up. The event Director should be congratulated on making this decision.

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Section	Organisational part of the 2009 Nationals Event	Survey	Score	Comments
		G	n/a	Night glow - good for public not for balloons. Target Teams - know what they are doing Glider club bar - mmmm good Framer Relations - great locals
		H	n/a	Night glow - chose football oval. Morning pastries - good idea Coffee Van - great Whole programme was good - well organised. Briefing information was ideal/paperwork was easy to follow and covered all requirements. Hard to hear at back of briefing (task) room. Debriefing teams were very open and friendly - loggers made marker return simple and report sheet was clear. Measuring teams were excellent. Venue facilities very good. Extra creature comforts (coffee/eats) greatly appreciated. In summary - very well done by all. Special thanks to Peter (and Ronald) for having the "guts" to take it on.
		I	n/a	Night Glow - Great location De-briefings - which de-briefings? Event Schedule - why have a break on Thursday? Coffee Van - Excellent idea!! Glider club bar - Love it Produce sponsorship - too much fruit..... Farmer Relations - Excellent effort - many thanks The Thursday break was not necessary, <u>we are here to fly!</u> It was more a hindrance than a help, it gets the pilot and crew out of their rhythm.
		J	n/a	blank
		K	n/a	blank
		L	n/a	It will be best when targets are defined on map and can be chosen in flight. Max - 4 number code for each target. This will decrease stress on officials.
		M	n/a	Event Breakfast - great community spirit Coffee Van - Cheaper Coffee Farmer Relations - Excellent work.
		N	n/a	blank
		O		Night Glow - possibly not best location Pilot Pack Information - sensible relevant General Briefing venue - excellent General Briefing content - excellent Task Briefings - excellent Morning Pastries - much appreciated De-Briefings - learnt a lot from Directors. Excellent Event Schedule - great Event Breakfast - great idea - goodwill Coffee Van - Excellent idea Target Team - Excellent work - appreciative Landowner Draw - Great idea, created goodwill Glider Club Bar - good at venue Produce sponsorship - wonderful, appreciate by landowners Farmer Relations - Excellent Officials - wonderful, helpful, worked extremely hard. Not "tense" Commercial Balloon - good idea Best Nationals. Hope Mathijs comes again!! He was amazing, helpful too, and we all learnt a lot. Organising team did a fantastic job.